

Dear Business Partners

29th March 2020

as we continue to monitor the impact of COVID-19, we at TALIS MIDDLE EAST continue to implement **all guidelines and recommendations of the UAE health authorities** to ensure the safety of our employees, customers and suppliers.

We are here to continue to serve you even in these uncertain times!

All communication channels are open to support you:

Our employees are working remotely and can be reached as usual by phone or email. Our local sales office support will continue to operate and we are working closely with our colleagues at our group entities to provide an uninterrupted service.

Please understand that our sales representatives are currently not visiting customers on site. The employees are of course available as usual by phone and/or email.

Our production remains deliverable and efficient:

The employees at our various groups production facilities also continue to work on the implementation of your orders to ensure a scheduled delivery. There are currently no bottlenecks in our suppliers' supply chains.

As we are a dynamic process, we will inform you as soon as changes occur.

We especially thank you for your confidence in this difficult situation and wish you all the best.

Stay home and stay healthy!

Yours sincerely

Alistair Carson
International Sales Director